



Accelerating Digital-
First Insurance

zayo
EUROPE

Supporting digital-first insurers with infrastructure built for speed, scale, and connection



Improving Your #1 Metric: Customer Engagement

The rise of agile start-ups and digital-only insurers has shifted the entire competitive landscape. Customers now expect more - faster claims, more personalised products and round-the-clock access across every channel. For established insurers, this means rethinking how to connect with policyholders in a way that feels relevant, real-time and built around their needs.

To compete, insurers need more than great ideas - they need the infrastructure to deliver them.

Whether it's supporting digital claims journeys, expanding into new digital channels, or embedding AI into decision-making, Zayo Europe provides the secure, high-performance network foundation to help you do it faster, smarter and at scale.

Why now? And why Zayo Europe?

As insurers shift to more customer-centric models, the demand for real-time data, cloud integration, and resilient digital platforms is growing fast. According to Accenture, over 80% of insurance leaders are investing in cloud and connectivity as part of their core digital strategy - and for good reason.

Zayo Europe helps you connect the dots. From enabling remote claims assessments and telematics to powering always-on customers portals, our infrastructure is built to support the next generation of insurance services.

How Zayo Europe Helps Insurers Deliver More



Fast, secure connectivity where it counts

Zayo Europe's low-latency fibre network helps insurers move data quickly and securely - whether it's between data centres, into the cloud, or across regional offices.



Cloud-ready, customer-ready

We provide direct connections to all major cloud providers, reducing lag and enabling smoother integrations with customer platforms, AI tools and partner ecosystems.



Built for compliance and resilience

Insurance depends on trust. Our network infrastructure supports your compliance needs - including data sovereignty, redundancy and advanced security - so you can deliver confidently.



Designed to scale with you

Whether you're growing into new markets, launching new digital services, or supporting a hybrid workforce, our solutions are built to adapt as your needs evolve.

The digital opportunity is here

Today's insurance customers want more - and they're happy to move to a provider who offers it. With the right infrastructure in place, you can deliver the kind of responsive, personalised experience that keeps customers engaged and loyal.

With Zayo Europe, you could:

- Launch and scale digital services faster
- Improve the speed and reliability of claims and underwriting processes
- Enable secure, data-rich customer journeys
- Support innovation across every part of the business
- Digital transformation starts with the right connection

Zayo Europe is the partner that helps you get closer - to your customers, your data and your digital future.

Investing for Europe's digital future

2.3m

km of fibre
across Europe

400G

fully-enabled
network

400+

global
markets

11

European countries
connected by Zayo

600+

data centres
across Europe